

SWAN REACH TOWNSHIP COMMUNITY WASTEWATER MANAGEMENT - CONCEPT DESIGN PROJECT

What We Heard Report

May 2025

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Project Overview

Introduction and Background

In 2017, Council applied to the Local Government Association of South Australia (LGA) seeking funding for a feasibility study for four (4) towns, with Swan Reach being one of them.

A feasibility study reviews the existing wastewater systems in the study area and considers the age and condition of the system, or whether there are any issues with environmental setbacks or other concerns. This is done through on-site inspections and desktop analysis.

A feasibility study was undertaken in 2022 for Swan Reach township, and a report was presented to Council to share the outcomes of study, which highlighted that:

- 93% of wastewater systems are non-compliant with **today's standards**
- 56% are nearing or have reached their end of life
- 13% are showing obvious signs of failure i.e. pumps, wet ground
- 50% of allotments do not have enough land to accommodate a new on-site wastewater system
- 25% of allotments are located within legislated setbacks of the river and bores.

Considering the above, Council successfully applied for funding to develop a concept design for a community wastewater management system (CWMS) for the Swan Reach township.

This funding has provided Council with the opportunity to have a high-level design completed for a CWMS for the township which includes indicative costings to apply for future funding, approximate locations of infrastructure and how the system might work.

As part of the funding agreement with the LGA, Council is required to undertake public consultation with the affected residents to seek their input into the design and whether they are supportive for the installation of a CWMS for the Swan Reach township.

About Our Engagement

This report provides an overview of the engagement activities conducted by the Mid Murray Council that aimed to determine whether the community were receptive to the concept design that has been prepared by the consultant engineers and whether there is support to proceed to the next steps of detailed design and subsequent installation of a CWMS.

What we wanted (Engagement Objectives)

The public engagement program had two main objectives:

1. to determine if the community were supportive of the concept design for the CWMS.
2. if the community were supportive of Council to seek additional funding for a detailed design and subsequent installation of the CWMS for the township.

What we did (Engagement Activity)

Communication

Consultation was conducted over a four and a half week period from Wednesday 23 April 2025 until Friday 23 May 2025.

Council promoted the engagement through social media, newspapers, website, letters to affected residents and information sheets.

Members of the community were invited to provide their feedback via a public meeting, surveys, written submissions, telephone or during drop-in sessions.

Council provided the following engagement activities during the consultation period:

- Public meeting held on Monday 5 May
- Online and hard copy surveys
- 7 drop-in sessions held throughout the public consultation period
- Written submissions
- Phone feedback

At the public meeting, residents were provided with an overview of the CWMS design, financial details and a chance to meet with the consultant engineer and project team.

Drop-in sessions with the Environmental Health Officer were held at Robert Taylor House at the following dates and times:

Thursday 8 May 2025	10am – 3pm
Friday 9 May 2025	1pm – 4pm
Monday 12 May 2025	9.30am – 12.30pm
Tuesday 13 May 2025	10am – 2pm
Friday 16 May 2025	1pm – 5pm
Tuesday 20 May 2025	9.30am – 5pm
Thursday 22 May 2025	12.30pm – 3.30pm

These drop-in sessions provided residents with the opportunity to meet with the Environmental Health Officer to ask any further questions they may have, view the design layout of the CWMS and drop in completed survey forms.

The survey that was distributed to all affected residents asked a series of questions around their views on the design of the CWMS, whether they have any issues with their existing wastewater systems and whether they support the installation of the CWMS.

The responses to the survey questions and information gathered from the public meeting, drop-in sessions and conversations have been summarised further in the report.

Privacy

Please note that the name and location of people that have contributed to the engagement are detailed in this report. All personal details in the original submission contained in the appendices are redacted to maintain privacy.

Any commentary that is considered defamatory or inappropriate have been redacted.

Engagement Response

Response rate

Council received 81 responses to the survey and received one written response.

A total of 28 residents signed in to the community meeting however it was noted that not all attendees signed in. Attendance is estimated to be around 40 residents.

21 people attended the drop-in sessions with the Environmental Health Officer.

A total of 5 telephone conversations were also had with affected residents.

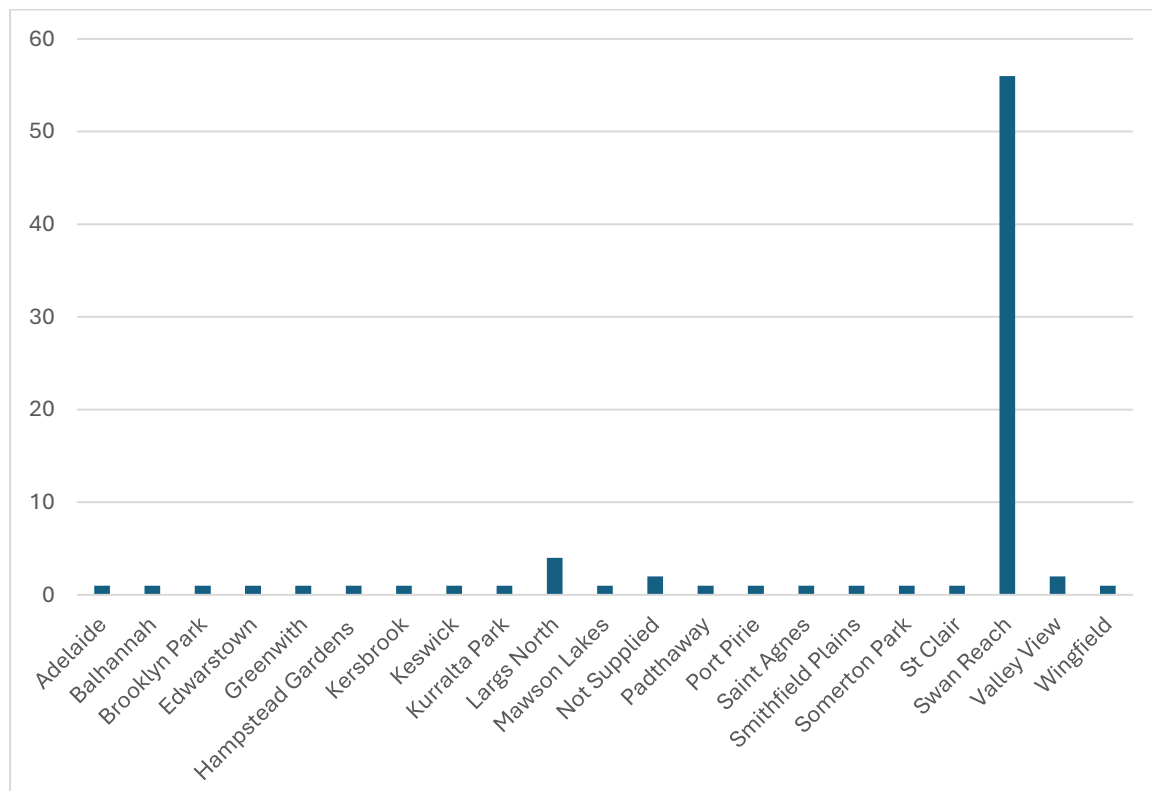
It is noted that out of the 176 surveys distributed, 81 responded which provides a response rate of 46% with majority of the respondents from Swan Reach.

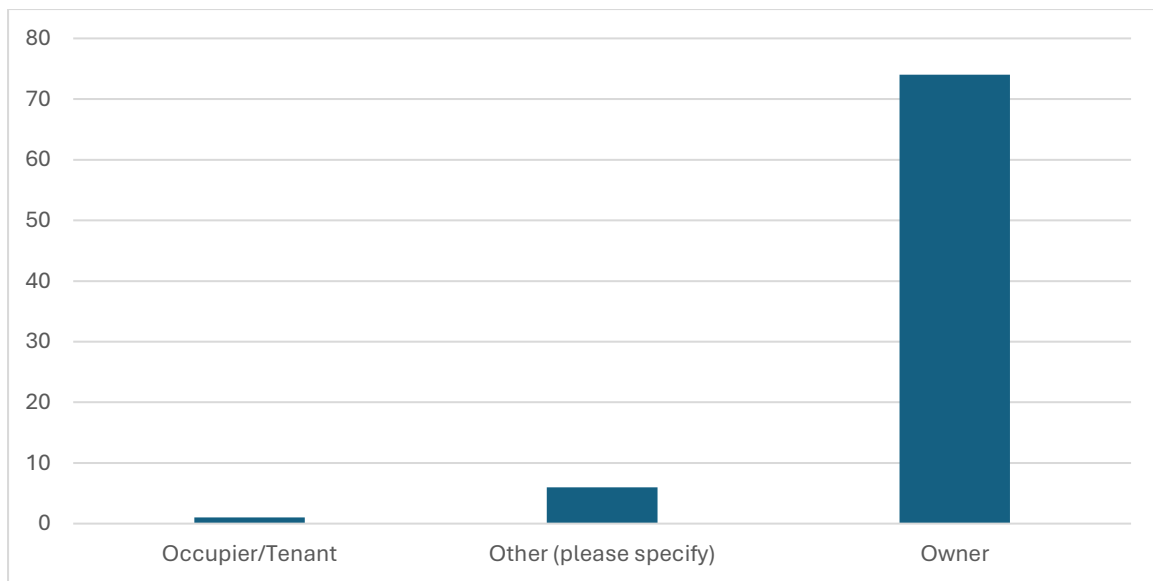
According to market research, a response rate of 25-30% is considered good whilst a response rate of 50% is considered excellent. The response rate received from the residents of Swan Reach is considered to be a very good response and coupled with additional feedback provided at the public meeting, drop-in sessions and telephone conversations. Overall, the response rate is reasonably reliable but not ideal.

Demographics

Whilst age wasn't considered during the survey response, the location of respondents was considered important. Out of the 81 responses received 56 (69%) respondents live in Swan Reach and 91% identify as home owners.

It is important to note out of the 176 ratable properties encompassed within the survey area, 95 are registered to addresses situated outside the Swan Reach locality.





What We Heard - Findings and Results

Key observations

During the consultation period, there was a common concern around the cost of the project to the individual landowner.

Two-thirds (67%) of respondents cited cost as a primary issue. This suggests that affordability and financial transparency are top priorities for the community. This was also heard during the public meeting and the drop-in sessions.

Inconvenience (20%) and the idea that the system is not necessary (15.2%) suggest practical and philosophical opposition. 10% mentioned lack of information, indicating some respondents felt uninformed.

There appeared to be general support for the project to proceed but with an alternative approach to finance for the residents, particularly those already in financial hardship.

Public Meeting

The public meeting was well attended with nearly 40 residents present along with the Mayor, two Elected Members, Council's Senior Staff and five representatives from the LGA State CWMS Management Committee also in attendance.

There were presentations from the LGA's CWMS Program Manager, and the Design Engineer from WGA along with Council staff to provide an overview of the funding provided, CWMS infrastructure and costs.

The general feedback from the meeting was that the project itself was valuable for the town and for future growth however the costs were prohibitive for residents in the town and should be funded by the State Government.

Below is a summary of questions and concerns raised during the meeting:

- Does the CWMS have capacity for future growth?
- Concerned about the cost of the project for residents – especially pensioners.
- Capital charge should be paid for by the government or Council.
- Are there other options for payment? Spread out over time, debt against the property?
- Concerned about cost of connecting house into the connection point.
- What happens if it doesn't go ahead?
- What happens to cost for the next financial year? Concerns raised about the continual increase in the capital charge the longer we take. Advised it will most likely rise by CPI
- It needs to be affordable otherwise people will leave the township.

Drop-in sessions and phone feedback

The Environmental Health Officer remained accessible to all residents for the duration of the public consultation period.

Five phone conversations were held with various residents with the following comments being made:

- Questions about how existing wastewater systems should be maintained
- Wants the CWMS installed but is worried about the finance.
- About to register as a pensioner and wants to know costs
- Has an existing aerobic wastewater system which irrigates their garden – doesn't want to connect as they want to use the water.
- Timeframes around the installation of the infrastructure
- Concerns around costs for community buildings i.e. church, craft shop

Seven drop-in sessions, which totalled 30 hours overall, were held at Robert Taylor house, which saw 21 residents drop in to see the Environmental Health Officer in a one on one environment. This was an important part of the public consultation period as it allowed the residents to discuss their individual circumstances in a private environment.

Again, finances were the main theme however a lot of questions were asked about how it would impact their property. Below are some of the comments provided and questions asked:

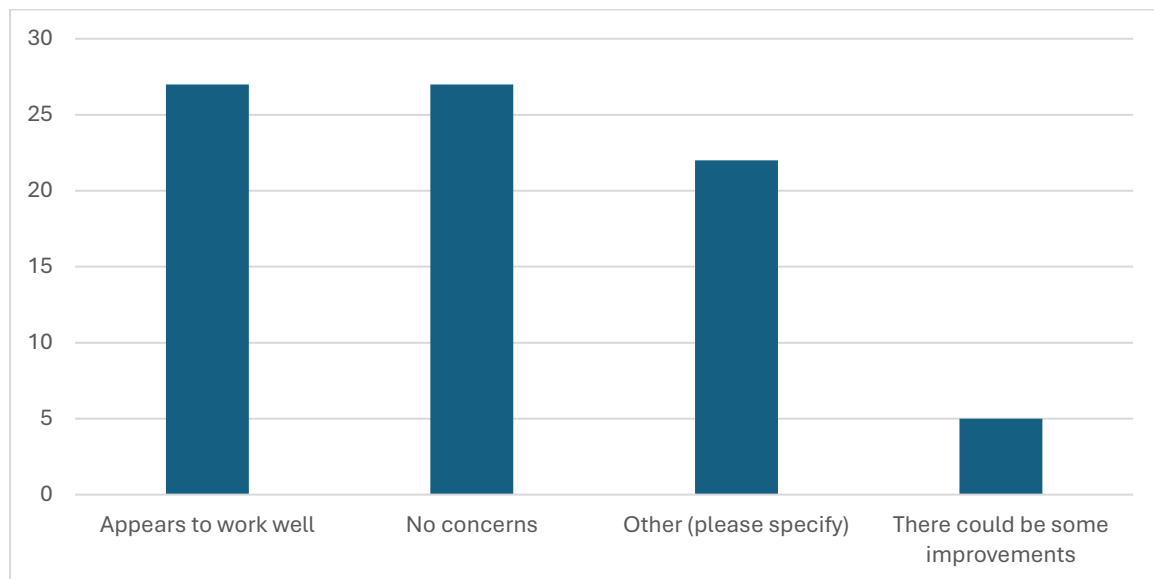
- What happens if people don't want to connect?
- Overall thinks it's a positive thing and should happen for the town.
- Multiple questions asked about exact location of pipework and connection points and how do they connect their dwelling– which will be finalised if we proceed to detailed design.
- Multiple allotment owners – will all need to be connected? Discussed amalgamation process.
- Overall operation of the CWMS.
- Has a failing system already and needs help. Wants to know how she will connect and when it will be going in.
- Concerned with what others are doing with their wastewater as you can smell it when you walk around town.
- How long will the roads be out of action for when pipework is being installed?
- Completely against project – installed a very large system years ago and has no issues.
- Can't afford to pay for it.

Community Survey

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Of the 81 respondents, 27 (33%) said the design appeared to work well while a further 27 respondents (33%) had no concerns.

Five respondents (6%) suggested there could be some improvements, which will be reviewed if we progress further with this project and 22 respondents (27%) selected the “other” option.



Of the respondents that selected “other”, most comments provided were around the costs relating to the CWMS. Below are some of the comments provided:

- Too expensive and can't afford it
- Is there enough capacity to expand the scheme in the future if proposed subdivisions create new allotments?
- Why change to a costly system when what we have works 100% efficiently for very little cost
- I'm not sure how many people need it. I don't need it but others might.
- We have no interest with this plan. Massive cost for no benefit to us (very minor use of current septic system)
- I do not believe the proposed layout will work well and feel it has not been well thought through. The initial costs to property owners are far too high, and the ongoing maintenance and service costs are unreasonable. More affordable and practical solutions need to be considered, especially for those with existing systems that are functioning properly.

Those that selected "There could be some improvements" suggested:

- alternative pipe and treatment plant locations.
- Concerns around previously flood impacted properties and will it impact the rest of the town in the event of another flood.

- More clarification on the average cost of price per household including ongoing annual service charge.
- System should be installed only for those below the 1956 flood level.

Do you currently have issues with your existing onsite wastewater system?

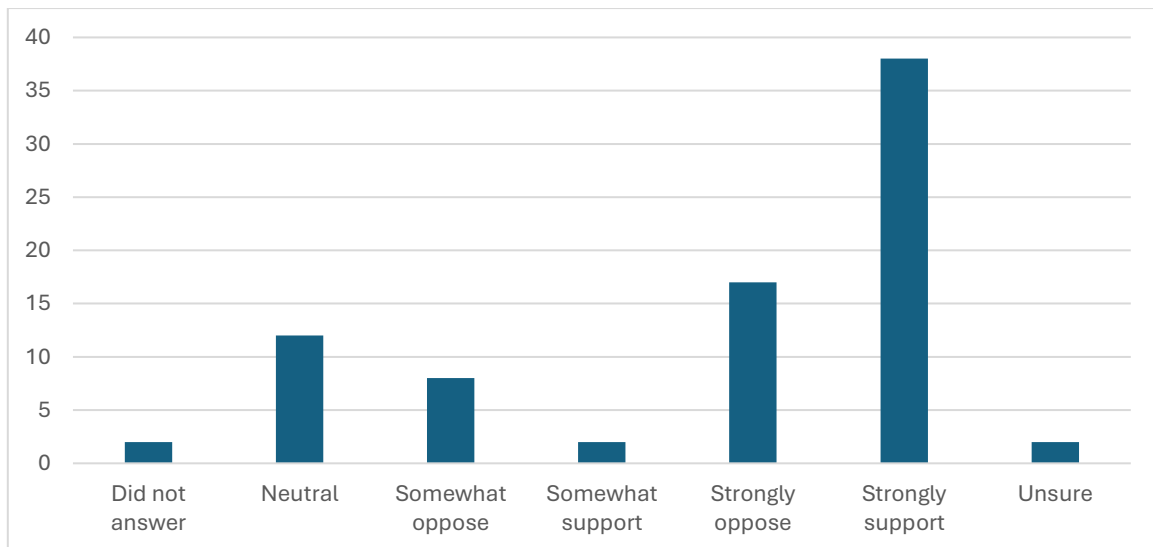
When asked if the respondents had any issues with their existing wastewater system, only 4(%) advised they do and 2 (%) didn't want to say. A further 73 respondents advised they do not have issues with their system.

Are you in support of the Swan Reach township CWMS?

Of the 81 surveys returned, 17 respondents (21%) advised they were strongly opposed to the CWMS while a further 8 (10%) were somewhat against the design. This means that 25 respondents (31%) are against the proposal.

38 (47%) respondents advised that they were strongly supportive of the CWMS concept and a further 2 respondents (2%) were somewhat supportive. This means that 40 respondents (49%) are supportive of the project.

Interestingly, 12 respondents (15%) advised they were neutral to the project while a further 2 (2%) selected the "Unsure" option. Of the 2 that selected "Unsure", cost was listed as the concern. 2 respondents skipped this question.



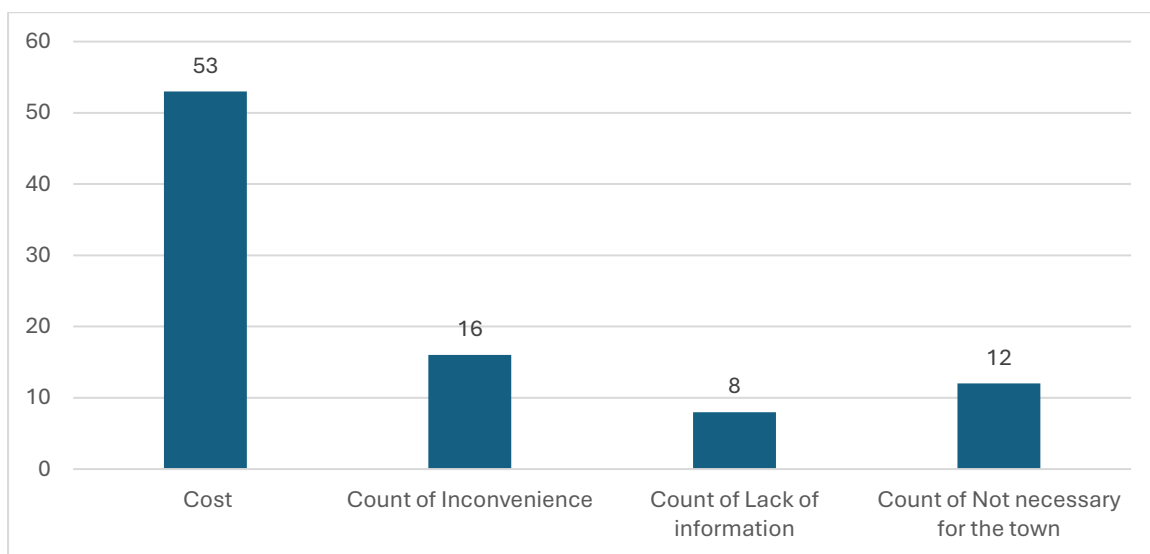
Of the 17 respondents that were strongly against the project, 16 (20%) were against the project due to the cost. This was also the same for the respondents who were strongly supportive, with 16 (20%) also advising that the cost was an issue.

What is your primary concern about the proposed CWMS?

The survey questions asked residents what their primary concern was about the proposed CWMS with the following options provided:

- Cost
- Inconvenience
- Lack of Information
- Not Necessary for the town
- Other

Respondents were able to click on as many options as they felt necessary however the overwhelming response was cost.



There were 21 responses to the “other” option, which are summarised below:

- The CWMS is needed for town growth and needs to have capacity to do so.
- Cost to connect is significant
- It isn't necessary for all properties to connect if they have compliant systems. Research should be done into lower cost alternative systems.
- No concerns – Council has provided plenty of options for those that can't pay the capital costs.
- My existing system is working fine.
- Concerns around potential smells and electricity costs.
- My only concern is that I will be severely disappointed if the community doesn't support this! For the future of the township this project needs to happen, and while the LGA funding support is available we should take advantage of it.
- Capital Charge will blow out by the time project is complete.
- Given low priority from EPA, defer the project for another 10 -15 years depending on growth.
- Its not needed and never heard of Swan Reach having any issues. Concerns we are being misled and there is a hidden agenda.

If the cost of the project is an issue, are there any suggestions on how we can assist?

Most respondents support spreading capital charges over 10 years, with many emphasising no or low interest. Several suggest longer terms (20–30 years), especially for low-income households. Pensioners or low-income earners expressed inability to afford the cost, even over a 10-year period.

There were 61 responses, which are summarised below:

- Option of a 10-year payment plan with no interest charges
- The cost should be covered by LGA and Council
- Project is in a growth area and should be fully funded
- No interest charged and capital charge over longer period
- Capital charge over 20-30 years
- No charge on vacant and unimproved allotments
- Non for profit building where rates are already waived – unclear on where they stand
- Pensioners – cost beyond their reach
- Can people choose to join later on into the system
- If the CWMS doesn't go ahead, can I still get help to replace my current system?
- Consider some form of rebate initiative provided by Council, or the opportunity to improve any 'non-compliant' systems on individual properties without being forced into this new system would be an option
- Consider extending the grace period for connection to 4 or 6 years
- Delays will only make it more expensive in the long run
- Fix the town in other ways such as paths, playgrounds etc
- Just simply can't afford it

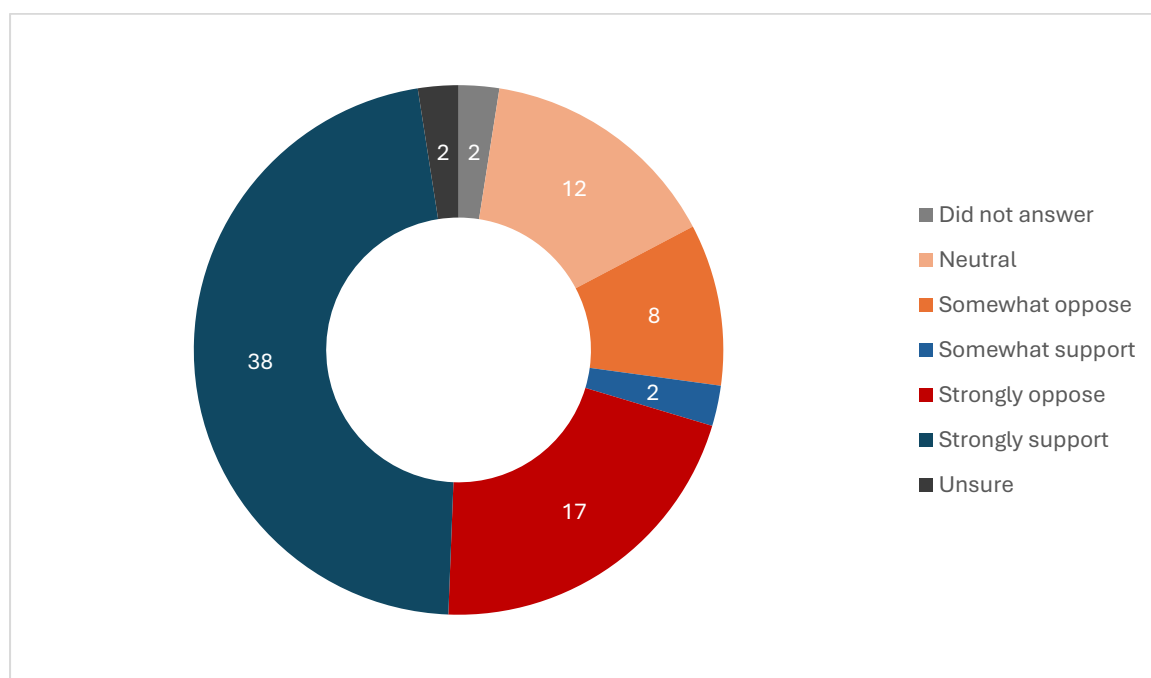
Summary

Of the 176 letters sent out, a total of 81 surveys were returned, 26 people contacted the Environmental Health Officer and nearly 40 residents attended the public meeting.

Overall, the response rate to the survey during the public consultation period was 46% a good response rate for a small regional town and coupled with additional feedback provided at the public meeting, drop-in sessions and telephone conversations.

Of the 81 people that returned their surveys, 40 people overall (49%) were in favour of the project proceeding whilst a further 12 people (15%) were neutral.

However, a concern for all residents was the cost with most seeking either payment options, no interest on payments or no capital charge at all.



Conclusion

Community engagement is seen as a critical input to the decision-making process by Council on the future of the installation of a Community Wastewater Management System.

Council's decision making is based on being informed and understanding:

- Existing legislation and policies
- Previous council decisions
- Specialist advice
- Community engagement
- Social, Economic and Environmental context
- Research and analysis
- Available resources

It is noted that the community engagement input is useful as an indicator of types of perception in our community but should not be considered representative of the whole population.

Next Steps

The information and data that has been collated from the community engagement phase of the Swan Reach CWMS concept design project will be presented at a Council briefing.

Thereafter, a report along with this What We Heard Report will be presented to Council for consideration and adoption.

This What We Heard Report will be made available on Council's Website to close the loop on this project.

Appendices

Appendix A – Advert for Swan Reach school newsletter



Public Meeting for the Concept Design of a Community Wastewater Management System for Swan Reach

Mid Murray Council has developed a concept design for a Community Wastewater Management System (CWMS) for the township of Swan Reach with the support of funding from the Local Government Association.

Council is now ready to release the concept design for public consultation which provides information on the layout of the CWMS including how the system will work and is inviting feedback from the community regarding the design and the next steps in the process. The consultation period will be open from Wednesday 23 April 2025 to 5pm Friday 23 May 2025.

A public meeting will be held on **Monday 5 May 2025 at the Swan Reach Town Hall** between 6pm – 8pm

Drop-in sessions will also be held at Robert Taylor House, Swan Reach with information on dates and times available on Council's website. Please refer to Council's website www.mid-murray.sa.gov.au for information on the consultation process and opportunities to provide feedback, including a survey.

For more information, contact Council's Environmental Health Officer, Caroline Thomas on 8569 0100.

Appendix B – Public Notice



Concept Design of a Community Wastewater Management System for Swan Reach

Mid Murray Council has developed a concept design for a Community Wastewater Management System (CWMS) for the township of Swan Reach with the support of funding from the Local Government Association.

Council has released the concept design which provides information on the layout of the CWMS including how the system will work and is inviting feedback from the community.

The consultation process is open from Wednesday 23 April 2025 to 5pm Friday 23 May 2025 and will provide an opportunity for community input to inform the next steps of the project.

A public meeting will be held on **Monday 5 May 2025 at the Swan Reach Town Hall from 6pm – 8pm.**

Drop-in sessions will also be held at Robert Taylor House, Swan Reach with information on dates and times available on Council's website.

Please refer to Council's website www.mid-murray.sa.gov.au for information on the consultation process and opportunities to provide feedback, including a survey.

For more information, contact Council's Environmental Health Officer, Caroline Thomas on 8569 0100.

Ben Scales
Chief Executive Officer

Appendix C – Letter to residents



«Assess_No»

Public Consultation for the Concept Design of a Community Wastewater Management System for Swan Reach

Property located at: «Property_Location»

In August 2024, Council wrote to you advising that it had been successful in obtaining funding to develop a concept design for a Community Wastewater Management System (CWMS) for the township of Swan Reach.

Through Council's procurement process Wallbridge, Gilbert & Aztec Engineers (WGA) were engaged to undertake this investigation, and we are pleased to advise that this concept design has now been finalised.

As advised in previous correspondence, an important part of the process is to seek community feedback on the proposed design and to determine whether Council should proceed to a detailed design and installation of the CWMS.

Council will now commence a public consultation period seeking input from the community. The public consultation process will commence on **Wednesday 23 April 2025 and close 5pm Friday 23 May 2025.**

Council wants to ensure that all residents have enough information to make an informed submission and propose to do this through the following methods:

- 1. Public Meeting to be held on Monday 5 May 2025 from 6pm – 8pm at the Swan Reach Town Hall.**
- 2. Drop-in sessions at Robert Taylor House, Swan Reach** with Council's Environmental Health Officer on the following dates:

Thursday 8 May 2025 10am – 3pm
Friday 9 May 2025 1pm – 4pm
Monday 12 May 2025 9.30am – 12.30pm
Tuesday 13 May 2025 10am – 2pm
Friday 16 May 2025 1pm – 5pm
Tuesday 20 May 2025 9.30am – 5pm
Thursday 22 May 2025 12.30pm – 3.30pm

3. Alternatively, you can book a time with Council's Environmental Health Officer to arrange another time to discuss the project.
4. Information provided on Council's website which will include the concept design plans and online survey.

Enclosed with this letter is an information sheet and a survey form. The survey can be completed on the hard copy provided or online through Council's website at <https://www.mid-murray.sa.gov.au/infrastructure2/swan-reach-community-wastewater-management-system-cwms-concept-design-project>. Please complete the survey only once, either in hard copy or online. Should you have multiple properties additional hard copy survey forms have been included for you to complete. Please complete surveys, either hard copy or online, for each property. Hard copy surveys can be returned in the prepaid envelope provided or given to the Environmental Health Officer at one of the drop-in sessions.

It is important to note that we are seeking your input as to whether you support the project and if we should proceed to a detailed design and installation of a CWMS for the town. If you are against the project, we need to understand why so that we have a chance to consider whether Council needs to review its approach.

As this project is relying on funding from the Local Government Association, it is important to note that even if the community and Elected Members decide to proceed to a detailed design and installation, there is no guarantee that further funding will be provided. Consequently, if we cannot access the funding, the project will not proceed.

Council staff will collate the feedback provided to Elected Members and it is expected that a report will be presented to the June 2025 Council meeting for decision. Once a decision has been made, Council will communicate with property owners to advise of the outcome of the meeting and the next steps.

If at any time you require further detail about the Swan Reach CWMS concept design project, please feel free to contact me on 8569 0100 or via email at postbox@mid-murray.sa.gov.au.

Yours faithfully,



Caroline Thomas
Environmental Health Officer

15 April 2025

Appendix D – Survey form

«Assess_No»

Swan Reach Township Community Wastewater Management System (CWMS)

Mid Murray Council invites you to provide feedback on the proposed Community Wastewater Management System (CWMS) concept design for the Swan Reach township. We are seeking your input into whether Council should seek funding to proceed to a detailed design and then installation of the CWMS for the Swan Reach township.

Please provide honest feedback so that we can understand your position and consider the best way to move forward with this project.

Public Consultation closes at 5pm on Friday 23 May 2025

Written submissions can also be sent to:

E: postbox@mid-murray.sa.gov.au

M: PO Box 28, Mannum SA 5238

1. Name

First name

Last name

2. Address

Residential
Address

City

State

Postcode

3. Are you an:

☐

Owner

☐

Occupier/Tenant

☐

Other (please specify)

Swan Reach Township Community Wastewater Management System (CWMS)

4. Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

- ☐ No concerns
- ☐ Appears to work well
- ☐ There could be some improvements
- ☐ Other (please specify)

5. If you ticked "There could be some improvements" what would they be?

6. Do you currently have issues with your existing onsite wastewater system?

- ☐ Yes
- ☐ No
- ☐ Would rather not say

If yes, what are some of the issues?

Swan Reach Township Community Wastewater Management System (CWMS)

7. Are you in support of the Swan Reach township CWMS?

- ☐ Strongly support
- ☐ Somewhat support
- ☐ Neutral
- ☐ Somewhat oppose
- ☐ Strongly oppose
- ☐ Unsure

If unsure, why?

8. What is your primary concern about the proposed CWMS?

- ☐ Cost
- ☐ Inconvenience
- ☐ Lack of information
- ☐ Not necessary for the town
- ☐ Other (please specify)

Swan Reach Township Community Wastewater Management System (CWMS)

9. If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

10. Do you have any other feedback that you wish to provide about the Swan Reach township CWMS?

11. If you would like to speak to the Environmental Health officer further about the CWMS project, please include your name and contact details and they will be in touch.

Thank you for completing the survey.

Appendix E – FAQs – General and Financial

FREQUENTLY ASKED QUESTIONS Swan Reach CWMS Concept Design



Information about the Concept Design of a Community Wastewater Management System (CWMS) for Swan Reach

Overview of Project

Council applied to the Local Government Association of South Australia (LGA) in 2017 seeking funding for a feasibility study for four (4) towns, with Swan Reach being one of them.

A feasibility study reviews the existing wastewater systems in the study area and considers the age and condition of the system, or whether there are any issues with environmental setbacks or other concerns. This is done through on-site inspections and desktop analysis.

A feasibility study was undertaken in 2022 for Swan Reach, and a report was presented to Council to share the outcomes of study which highlighted that:

- 93% of wastewater systems are non-compliant with **today's standards**
- 56% are nearing or have reached their end of life
- 13% are showing obvious signs of failure i.e. pumps, wet ground
- 50% of allotments do not have enough land to accommodate a new on-site wastewater system
- 25% of allotments are located within legislated setbacks of the River and bores.

In light of the above, Council applied for funding for a concept design for a community wastewater management system (CWMS) for Swan Reach and were successful. This has provided Council with the opportunity to have a high-level design completed for a CWMS for the township.

This concept design provides Council with indicative costings to apply for future funding, approximate locations of infrastructure and how the system might work.

Funding Opportunities

Both the feasibility study and the concept design have been externally funded by the Local Government Association's CWMS Program.

Council now has the opportunity to apply for detailed design and construction of the CWMS through the LGA State CWMS Subsidy funding program. This is subject to community support and Council endorsement.

We anticipate a decision will be made at the June 2025 Council meeting.

Contact

PO Box 28
Mannum SA 5238
T: (08) 8569 0100
E: postbox@mid-murray.sa.gov.au

Principal Office

49 Adelaide Road
Mannum SA 5238

Cambrai Office

Main Street
Cambrai SA 5353

Morgan & Districts Community Hub

Cnr Fourth & Eighth Streets
Morgan SA 5320

FREQUENTLY ASKED QUESTIONS

Swan Reach CWMS Concept Design



What is a Community Wastewater Management System?

A CWMS is a system designed to collect wastewater (toilet, kitchen, laundry and bathroom water) from properties within a collection area and treat, re-use and/or dispose of this wastewater in a safe manner as approved by SA Health.

The collection system is a network of pipes and pumping stations which transports the wastewater from the dwelling, sometimes through a septic tank to a treatment site.

The wastewater can be treated through either of the following:

- Facultative (oxidation) lagoons where wastewater is stored and treated by aerobic action. Mechanical aeration is sometimes installed to speed up the process and/or reduce the size of the lagoon system; or
- Mechanical treatment plants where aerobic action is undertaken in a series of aerated tanks.

The disposal system can be by either:

- Evaporation ponds; or
- Irrigation systems or other re-use options such as golf courses or reserves.

What type of system is proposed for Swan Reach?

Council requires that all properties located below the 2022/2023 flood level must have a pressurised connection point. This means that for those properties that were impacted by the recent floods, you will have a pump chamber installed on your property and all wastewater will be directed into this pump chamber and then pumped into the CWMS network. There may also be a few properties above the flood line that need a pump chamber due to the lack of fall on the allotment. The installation of the pump chambers will be paid for through the funding for the CWMS if we proceed to a detailed design and installation.

For the rest of the town, the proposal is for a full gravity sewer network. This means no septic tanks or pump chambers are required on the property, just a pipe from the house to the connection point.

What about my existing wastewater system?

If the CWMS is installed, when you are ready to connect, you can decommission your existing wastewater system. If you have a septic tank, you can have it desludged, and either have it completely removed off site or punch a hole in the bottom and back fill with sand.

For existing soakage trenches, the induct vent (plastic or clay pipe above ground) can be capped off and the rest of the trench left undisturbed.

For existing aerobic wastewater treatment systems, similar to CWMS in other towns, Council have allowed for these tanks to remain operational provided that the systems continue to be serviced quarterly, and a valve is installed which then allows the owner to direct excess water to the CWMS during wet periods. However, this will be a decision for Council if the project proceeds.

Contact

PO Box 28
Mannum SA 5238
T: (08) 8569 0100
E: postbox@mid-murray.sa.gov.au

Principal Office

49 Adelaide Road
Mannum SA 5238

Cambrai Office

Main Street
Cambrai SA 5353

Morgan & Districts Community Hub

Cnr Fourth & Eighth Streets
Morgan SA 5320

FREQUENTLY ASKED QUESTIONS

Swan Reach CWMS Concept Design



Why has Council initiated this project?

This project has been undertaken following the findings of the feasibility study which showed that:

- 93% of wastewater systems are non-compliant with **today's standard**
- 56% are nearing or have reached their end of life
- 13% are showing obvious signs of failure i.e. pumps, wet ground
- 50% of allotments do not have enough land to accommodate a new on-site wastewater system
- 25% of allotments are located within legislated setbacks of the river and bores.

Most concerning for Council is that 50% of the allotments within the township do not have adequate room to accommodate an on-site wastewater system in the event of their existing system having to be replaced. This poses serious issues with the liveability of their dwellings and the town.

Do I have to connect my house if the CWMS is installed? If so, how long will I have to connect?

Similar to the SA Water requirement, under the *Local Government Act 1999*, if a connection point is made available for your property, you must connect your dwelling.

In regard to how long you have to connect your property to the CWMS, this will be a decision of Council however in the past a two (2) year grace period to connect the dwelling has been allowed.

Grace periods offered by Council for similar CWMS projects have provided incentives to residents, such as waived application fees, to encourage timely connection.

Please note, Council has not made a decision to progress this project and is seeking your feedback.

What will this cost me?

Under the LGA Funding Agreement, Council is required to charge an equivalent amount to the current SA Water residential connection cost which is reviewed annually. For this financial year, the cost is \$7,405 however this may increase each financial year.

There are two options for paying this capital charge:

1. Upfront as a lump sum; or
2. Spread over ten (10) years on your rates with interest.

There will also be an ongoing CWMS maintenance charge that would be similar to that of an SA Water charge which for this financial year, is **approximately** \$400 per year.

You will also need to pay to have your pipework diverted from the dwelling to the connection point. This work must be undertaken by a licensed plumber.

Contact

PO Box 28
Mannum SA 5238
T: (08) 8569 0100
E: postbox@mid-murray.sa.gov.au

Principal Office

49 Adelaide Road
Mannum SA 5238

Cambrai Office

Main Street
Cambrai SA 5353

Morgan & Districts Community Hub

Cnr Fourth & Eighth Streets
Morgan SA 5320

FREQUENTLY ASKED QUESTIONS

Swan Reach CWMS Concept Design



What if I can't afford to connect?

Council has a financial hardship policy and contact can be made with Council's Rates Officer to organise a payment arrangement.

Eligible low income households can apply for the annual sewage household concession. In 2015 the SA Government commenced paying the annual subsidy to the resident directly (currently \$162.20) however you must register to receive this discount.

What are the benefits of a CWMS?

There are lots of benefits not only for the town but for the individual property owner as well. Some benefits include:

- Provides a long-term solution for wastewater management. For example, onsite wastewater treatment systems eventually fail and require costly replacements.
- Ensures that people with failing wastewater systems or properties with limited space have an option to connect to a system off-site and continue living in their home. Approximate costs to replace an on-site wastewater system can range from \$25,000 to \$40,000.
- Reduction in the risk to public health due to failing systems and exposure to effluent. Ability for families (children and animals) to utilise the land without a risk.
- The water can be reused in the community. The Swan Reach Golf Course have advised that they would be interested in using the recycled water.
- Maintenance of individual septic or aerobic tanks will not be required – *you can flush and forget*.
- There is a significant cost saving between installing a new on-site wastewater system vs connecting to the CWMS (approximately \$20,000 difference).
- Possibility to further develop your land as area not required for an onsite wastewater system. For example, property extensions, building sheds or swimming pools (subject to planning regulations).
- Convenience.

How can I see if my property is connected?

The Engineer has developed maps that show which properties are connected. These can be found on Council's website at <https://www.mid-murray.sa.gov.au/infrastructure2/swan-reach-community-wastewater-management-system-cwms-concept-design-project> and they will also be on display at the public meeting and at Robert Taylor House, Swan Reach.

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FREQUENTLY ASKED QUESTIONS

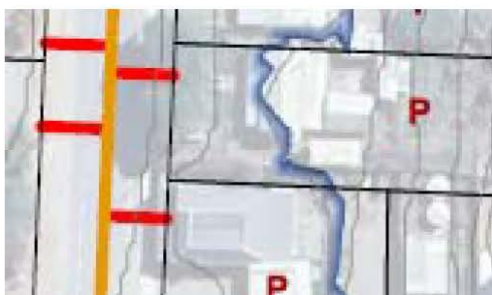
Swan Reach CWMS Concept Design



The map below shows the gravity connection to each allotment:



If you have a property that requires a pressurised connection, then the map will look like this:



Please remember that this is a concept design and the placement of pipework is not final. The location of pipework will be further refined with the ability to nominate in the detailed design stage, if Council decide to proceed.

What happens if the decision is made not to proceed with this project?

The project will stop in its entirety and will proceed no further.

However, if Council receive complaints about failing wastewater systems, then it is required to investigate and you may need to upgrade your wastewater system. This will involve placing a Notice on your property under the *South Australian Public Health Act 2011* which will require you to upgrade your system within a certain timeframe along with other conditions such as pumping out the tank in the interim – at the expense of the property owner. In the worst-case scenario, the house can be declared uninhabitable.

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FREQUENTLY ASKED QUESTIONS

Swan Reach CWMS Concept Design



Where can I go to get more information?

A public meeting will be held to provide an overview of the project on **Monday 5 May 2025 from 6pm – 8pm at the Swan Reach Town Hall.**

Council's Environmental Health Officer is also available to go through any aspect of the CWMS project with **drop-in sessions** at the Robert Taylor House, 14 Victoria Street, Swan Reach on the following days:

Thursday 8 May 2025	10am – 3pm
Friday 9 May 2025	1pm – 4pm
Monday 12 May 2025	9.30am – 12.30pm
Tuesday 13 May 2025	10am – 2pm
Friday 16 May 2025	1pm – 5pm
Tuesday 20 May 2025	9.30am – 5pm
Thursday 22 May 2025	12.30pm – 3.30pm

Alternatively, you can book a time with Council's Environmental Health Officer to arrange another time to discuss the project.

Information on Council's website at <https://www.mid-murray.sa.gov.au/infrastructure2/swan-reach-community-wastewater-management-system-cwms-concept-design-project> includes the concept design plans and online survey.

For further details about the Swan Reach CWMS concept design project, please contact Council's Environmental Health Officer on 8569 0100 or via email at postbox@mid-murray.sa.gov.au.

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FREQUENTLY ASKED QUESTIONS FINANCIAL INFORMATION Swan Reach CWMS Concept Design



Financial Information about the Concept Design of a Community Wastewater Management System (CWMS) for Swan Reach Township

CWMS Costs for Residents

- Capital charge (equivalent SA Water charge) – \$7,405 for 2024/25 financial year.
- Ongoing annual service fee (equivalent to SA Water service charges) approximately \$400 per year.
- Individual costs to connect your dwelling to the connection point.

Payment Options for Residents

Capital charge can be either:

1. Paid in full \$7,405 (no interest charged); or
2. Repaid over ten (10) years including an interest charge to finance the repayments.
Example interest rate of 5.2%, annual capital connection repayments of \$959 or \$9,590 for the life of the ten (10) year loan. Total interest paid \$2,185 over the life of the ten (10) year loan.
Please note that these are indicative capital connection costs and interest rates.

State Government Concessions

The State Government provides a "Cost of Living Concession", as well as water and sewerage concessions for Council Community Wastewater Management System (CWMS). These payments may be used for any purposes, including offsetting Council rates. To check eligibility, contact the Concessions SA Hotline 1800 307 758 or go to www.sa.gov.au/concessions.

Centrepay

Centrepay is a voluntary bill-paying service which is free for Centrelink customers. Use Centrepay to arrange regular deductions from your Centrelink payment.

You can start or change a deduction at any time. The quickest way to do it is through your Centrelink account online.

Go to <https://www.servicesaustralia.gov.au/centrepay> for more information on how to set up your Centrepay deductions.

Council's Centrepay Reference Number (CRN) is 555-051-801 S.

Payment Plan

Payment Arrangement can be made by completing the [Council 2024/2025 Rates Payment Arrangement Application Form](#).

Contact

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Mannum SA 5238
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FREQUENTLY ASKED QUESTIONS FINANCIAL INFORMATION Swan Reach CWMS Concept Design



Postponement of Rates – Seniors

Ratepayers who hold or who are eligible to hold a State Seniors Card are able to apply to Council to postpone payment of rates on their principal place of residence. Postponed rates remain as a charge on the land and are not required to be repaid until the property is sold or disposed of. The resident is required to make a minimum payment of \$500 annually (4 x \$125 quarterly instalments). Phone 8569 0100 or email postbox@mid-murray.sa.gov.au for further information.

Financial Hardship Policy

Mid Murray Council is committed to assisting ratepayers who are experiencing financial hardship to manage their bills on an ongoing basis; make payments in a manner that is mutually acceptable; and with the aim to clear their outstanding and ongoing rates debt in a planned and efficient manner.

Where can I go to get more information?

Council's Environmental Health Officer is available to go through any aspect of the CWMS project with **drop-in sessions** at the Robert Taylor House, 14 Victoria Street, Swan Reach on the following days:

Thursday 8 May 2025	10am – 3pm
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Appendix F – Public Meeting Feedback

Swan Reach CWMS - Questions and comments from public meeting – 5 May 2025

- What is a compliant WW system?
- How many connections and is there capacity for more?
- Concerned about the change in capital cost with each financial year.
- Concerns around the cost of connecting the properties
- Pensioner costs
- Do we have to connect?
- Suggestion – debt against the property and recoup when sold?
- Suggestion – place financial encumbrance on the property – Clive to check
- Are individual costs included?
- Noted larger allotments in the catchment area – acknowledged that this is a concept design
- Clive suggested that Mannum has a 15 year charge for their water evaporation costs so could be an option.
- Council could prepare a new repayment plan
- Capacity of the plant – can it cater for more?
- Comments that it should be paid for by the government.
- Price range of individual connection costs
- Policy and payment options for pensioners
- Craft shop – doesn't pay rates – whose responsibility is it for them to connect?
- Location of the plant – visually not nice. Could we relocate to an alternative property across the road?
- Will it smell?
- Why wasn't the school included?
- Will it affect my property value?
- Want more clarification on the individual costs.
- I will need to sell my house.
- What is the cost to replace my septic system if the CWMS doesn't go ahead?
- What if property was sold during grace period, who would cover costs?
- \$7,405 Council to pay this if residents cant and they pay the interest only.
- What happens to cost for the next financial year? Concerns raised about the continual increase in the capital charge the longer we take. Advised it will most likely rise by CPI
- It needs to be affordable otherwise people will leave the township.

Appendix G – Drop-in sessions and phone feedback

Drop in sessions feedback

- What if people don't want to connect, what happens to them?
- Overall thinks it's a positive thing and it should happen for the town.
- Asked about how all of her plumbing connects into the CWMS. Advised her at Detailed design stage the engineer will work out most suitable location.
- Owner has 4 allotments - does she have to connect up all 4 allotments? Cost is a big concern.
- How will the pump chambers work on individual allotments?
- How does the system work?
- Has a failing system, wanted to know how she would connect and costs. She is keen.
- Doesn't matter to him if it goes either way as he had his system replaced 5 years ago.
- Concerned with what others are doing with their wastewater as you can smell it when you walk around town.
- Wanted to know where his connection point was going, where the main drain was going and how long the road will be out of action for (Horstmann Cres)
- Multiple allotment owner – thinking of selling off 2 allotments when the CWMS goes in.
- Is completely against it. Has a system that is working fine. Was installed bigger when put in and has no issues with it. Does not want it and cannot afford to pay for it.
- How the decision-making process occurs – explained the Council meeting process.
- Concerned about the cost for the pipework on his own property. Advised him that if you work on \$120 per metres, it can give you a good estimate. He said that sounds a bit better.
- Dropped in survey form. Keen to see it installed. Advised the cost thing is the factor. Will be very disappointed if it doesn't go in.
- 2 residents from community groups advising they aren't keen for it to go in as the costs are prohibitive to them.
- Said it's a good idea but it's all about the cost.

Feedback from phone conversations

- Query about when the information pack will be sent out. Didn't want to miss out.
- Query about how to maintain an existing system and the maintenance required. She is keen to see the project proceed but worried about the money.
- Worried about the costs as she is about to register as a pensioner.
- Has an existing Aerobic Wastewater treatment system and want to keep using the water for her garden. Is completely against it.
- Concerns that the new system will smell like Marks Landing and the cost of power to run the pump up the hill.
- Timeframes around installation – when will it be going in.
- Asking about community owned buildings and whether they need to pay all the associated costs related to the CWMS.

Appendix H – Survey responses

#1

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Last Modified: Friday, April 11, 2025 3:21:30 PM
Time Spent: 00:00:17
IP Address: 202.90.241.62

Page 1

Q1 Respondent skipped this question

Name

Q2 Respondent skipped this question

Address

Q3 Occupier/Tenant

Are you an:

Page 2

Q4 Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5 Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6 Respondent skipped this question

Do you currently have issues with your existing onsite wastewater system?

Q7 Respondent skipped this question

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

Respondent skipped this question

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#2

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, April 18, 2025 2:07:33 PM
Last Modified: Friday, April 18, 2025 2:14:22 PM
Time Spent: 00:06:48
IP Address: 1.124.21.80

Page 1

Q1

Name

First name

Last name

Q2

Address

Residential address

City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Is there enough capacity to expand the scheme in the future if proposed subdivisions create new allotments?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

My property is outside of the project area so presumably won't be required to pay for connection. However Council should pursue maximum grant funding from the S A Government

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#3

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, April 22, 2025 12:05:31 PM
Last Modified: Tuesday, April 22, 2025 12:07:21 PM
Time Spent: 00:01:50
IP Address: 203.220.101.42

Page 1

Q1

Name

First name



Q2

Address

Residential address

City

State

Postcode



Q3

Are you an:

Other (please specify):
Affected party

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Would rather not say

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

payment plan

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#4

COMPLETE

Collector: Web Link 1 (Web Link)
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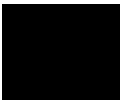
Page 1

Q1

Name

First name

Last name



Q2

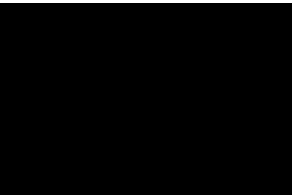
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Do you currently have issues with your existing onsite wastewater system?

Yes,

If yes, what are some of the issues?:

About to start building so new system would be good

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

Respondent skipped this question

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

██████████
██████████

#5

COMPLETE

Collector: Web Link 1 (Web Link)
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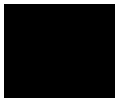
Page 1

Q1

Name

First name

Last name



Q2

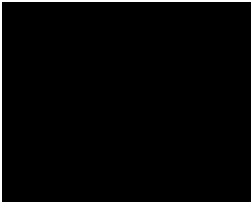
Address

Residential address

City

State

Postcode



Q3

Are you an:

Other (please specify):
1/3 Beneficiary

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
cant afford it

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Unsure,

Are you in support of the Swan Reach township CWMS?

If unsure, why?:
cant afford it

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

you do the survey for free, charge enough for rates for what and still want to charge to build, connect and then up keep annually, this is ridiculous.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

why not leave it as it is, its just about making more money.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, April 23, 2025 8:56:12 PM
Last Modified: Wednesday, April 23, 2025 9:10:23 PM
Time Spent: 00:14:10
IP Address: 203.45.158.57

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
There appears to be some significant shortcomings

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

Respondent skipped this question

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

There is a high pressure gas main along the main road, plus there is a private 6' asbestos cement water main shared by [REDACTED], [REDACTED] and the [REDACTED]. Significant areas of Connors Road and Gameau Road have been excluded which does not seem to meet with the initial guidelines, what future capacity is included in the system. Council are considering a growth strategy and will the system have suitable growth capacity unlike the Marks Landing system.

The proposed location of the treatment plant is at the entrance to Swan Reach. Most Towns and Developers go to a lot of trouble of providing an attractive entrance statement to their communities - Palm trees, water features, lawned areas, signage etc. A location adjoining the Golf course, hidden from public view would be significantly preferable. Whilst Council do not own that land, I am sure a land swap could be arranged with a cost neutral outcome.

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

[REDACTED]

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, April 26, 2025 11:40:55 AM
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Time Spent: 00:01:47
IP Address: 101.185.76.207

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Respondent skipped this question

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

I just cant afford the amount, even distributing it over a 10 year period means that my yearly council payments will rise and they are steep enough as it is.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

no

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#8

INCOMPLETE

Collector: Web Link 1 (Web Link)
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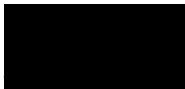
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6	Respondent skipped this question
Do you currently have issues with your existing onsite wastewater system?	

Q7	Respondent skipped this question
Are you in support of the Swan Reach township CWMS?	

Q8	Respondent skipped this question
What is your primary concern about the proposed CWMS?	

Page 5

Q9	Respondent skipped this question
If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).	

Page 6

Q10	Respondent skipped this question
Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?	

Q11	Respondent skipped this question
If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.	

#9

COMPLETE

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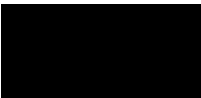
Page 1

Q1

Name

First name

Last name



Q2

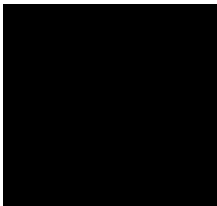
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Yes

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost,

What is your primary concern about the proposed CWMS?

Inconvenience

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Depends on overall cost

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

No

#10

COMPLETE

Collector: Web Link 1 (Web Link)
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Last Modified: Friday, May 02, 2025 12:13:35 PM
Time Spent: 00:13:27
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name

Q2

Address

Residential address

City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Why change to a costly system when what we have works 100% efficiently for very little cost

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Lack of information,

Not necessary for the town,

Other (please specify):

My opinion is that is not needed. Have not heard of Swan reach having a problem. I think we are being misled. Why waste \$10,000 when my system and others works with no problems. I think there is a hidden agenda (Caravan Park). Has Morgan & Blanchetown been placed on CWMS. If not why?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Council wants it. Council pays for it.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Council made me upgrade my septic system when I had extensions 15 years ago. How were the feasibility study percentages made without resident consultation. No now has been to our residence of any anyone I know.

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

[REDACTED]

#11

COMPLETE

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Last Modified: Friday, May 02, 2025 12:17:08 PM
Time Spent: 00:02:12
IP Address: 202.90.241.62

Page 1

Q1

Name

First name



Last name

Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Somewhat support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Not answered

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#12

COMPLETE

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Started: Friday, May 02, 2025 12:18:05 PM
Last Modified: Friday, May 02, 2025 12:18:55 PM
Time Spent: 00:00:49
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Would be good

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#13

COMPLETE

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IP Address: 202.90.241.62

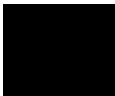
Page 1

Q1

Name

First name

Last name



Q2

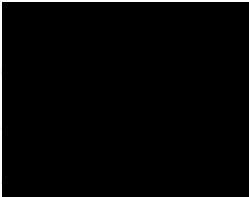
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

██████████ Road appears to require a pressurised system. The property is only occupied 3 day/month will this effect the pressurised systems operation.

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Somewhat oppose,

If unsure, why?:

From the feasibility study page 9 the EPA determined low to moderate priority "nice to have" in my words

Q8

What is your primary concern about the proposed CWMS?

Cost,

Other (please specify):

Given the EPA priority at low/moderate I would defer & re-assign 10-15 years depending on Swan Reach population growth

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Not answered

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

I am surprised the Council does not have higher priority issues to address

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#14

COMPLETE

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Started: Friday, May 02, 2025 12:21:48 PM
Last Modified: Friday, May 02, 2025 12:27:11 PM
Time Spent: 00:05:22
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

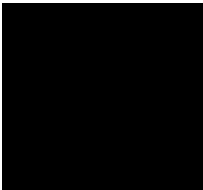
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
I'm not sure how many people need it.

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Not necessary for the town,

Other (please specify):

I spent thousands installing an oziclean enviro system. that I like and functions well. Why would I be interested in anything else and be expected to pay for it.

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

I can't afford any additional costs. I'm struggling as is.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

It is not necessary for me.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#15

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:02:40
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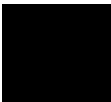
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Distribution with our rates would be good we have approx 14 properties here

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Lets get on with it

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#16

COMPLETE

Collector: Web Link 1 (Web Link)
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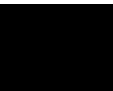
Page 1

Q1

Name

First name

Last name



Q2

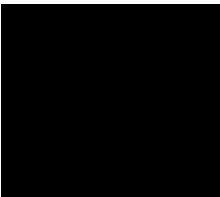
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

There could be some improvements

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

If you ticked "There could be some improvements" what would they be?

Not answered

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Somewhat oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Not answered

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#17

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:05:20
IP Address: 202.90.241.62

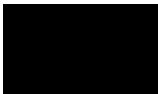
Page 1

Q1

Name

First name

Last name



Q2

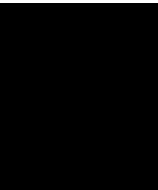
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
not answered

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Somewhat oppose,

If unsure, why?:

No we don't need it, town needs money spent on roads, don't need to fix what's not broke and I don't want to pay money for this when my road [REDACTED] is dirt.

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Not necessary for the town

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

no to it, fix the town in other ways paths, road, playgrounds, [REDACTED] needs to be done

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#18

COMPLETE

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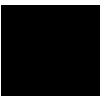
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Not answered

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost,

What is your primary concern about the proposed CWMS?

Not necessary for the town

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Only income is age pension

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#19

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, May 06, 2025 12:53:35 PM
Last Modified: Tuesday, May 06, 2025 12:55:58 PM
Time Spent: 00:02:23
IP Address: 203.220.101.42

Page 1

Q1

Name

First name



Q2

Respondent skipped this question

Address

Q3

Are you an:

Other (please specify):
Interested party

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Would rather not say

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8	Cost,
What is your primary concern about the proposed CWMS?	Other (please specify): Council's payment options are good

Page 5

Q9
If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).
payment arrangement aligned to my income

Page 6

Q10	Respondent skipped this question
Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?	

Q11	Respondent skipped this question
If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.	

#20

COMPLETE

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Started: Tuesday, May 06, 2025 5:13:59 PM
Last Modified: Tuesday, May 06, 2025 5:26:04 PM
Time Spent: 00:12:04
IP Address: 165.225.232.183

Page 1

Q1

Name

First name

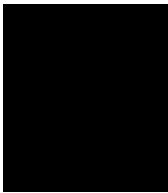


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Other (please specify):

Timing

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Understand the cost, delays will only make it more expensive in the long run. Additional annual cost/rates for a shack increases - however understand - just not a sum I was expecting

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

I truly believe that this is the right thing to do. I am interested in the decision process. I can imagine that there would be many opposing this due to the capital outlay for those in the town on fixed incomes. I have seen the payment options - I feel that these could go further for those that may need it.

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

I would like to attend the drop in sessions over the coming weeks - can I book a time ()

#21

COMPLETE

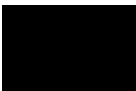
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Time Spent: 00:01:31
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

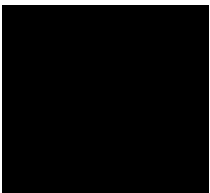


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

**Cost,
Inconvenience**

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Yes

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Don't understand it

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.



#22

COMPLETE

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Started: Wednesday, May 07, 2025 9:04:47 AM
Last Modified: Wednesday, May 07, 2025 9:05:44 AM
Time Spent: 00:00:56
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

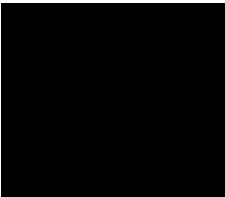
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

not answered

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#23

COMPLETE

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Time Spent: 00:01:39
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

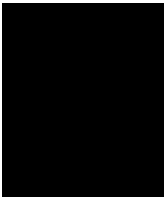
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose,

Are you in support of the Swan Reach township CWMS?

If unsure, why?:

To expensive, not needed

Q8

Cost,

What is your primary concern about the proposed CWMS?

Inconvenience

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

not answered

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#24

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 07, 2025 9:09:37 AM
Last Modified: Wednesday, May 07, 2025 9:12:25 AM
Time Spent: 00:02:48
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

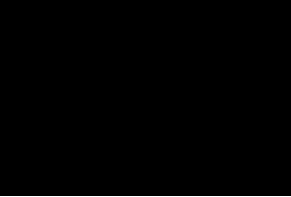
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost,

What is your primary concern about the proposed CWMS?

Lack of information,

Not necessary for the town

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Cost

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

No

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 07, 2025 10:12:18 AM
Last Modified: Wednesday, May 07, 2025 10:14:35 AM
Time Spent: 00:02:16
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

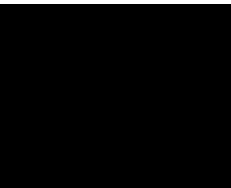
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Do you currently have issues with your existing onsite wastewater system?

Yes,

If yes, what are some of the issues?:

Regularly pumped, soakage issues. About to break down

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Other (please specify):

Capital charge blow out by the time it's completed

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

not answered

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Yes, get it done sooner rather than later

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#26

COMPLETE

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Started: Wednesday, May 07, 2025 10:15:37 AM
Last Modified: Wednesday, May 07, 2025 10:20:00 AM
Time Spent: 00:04:22
IP Address: 202.90.241.62

Page 1

Q1

Name

First name
Last name



Q2

Address

Residential address
City
State
Postcode



Q3

Are you an:

Other (please specify):
Belongs to



Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
Would not be viable for



Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Unsure,

If unsure, why?:

Cost of such proposal would be beyond the [REDACTED] to afford

Q8

What is your primary concern about the proposed CWMS?

Cost,

Other (please specify):

We are a Not for Profit Ass

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

not answered

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

We as a [REDACTED] at present and foreseeable future have no [REDACTED] Therefore, there is minimal use of the septic system. Also, with the possibility of there may be a need to sell this property.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#27

COMPLETE

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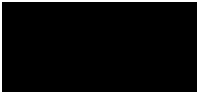
Page 1

Q1

Name

First name

Last name



Q2

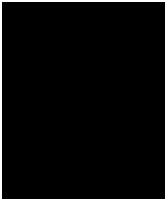
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Not necessary for the town,

Other (please specify):

I have 12 person septic tank, only one person lives here.

No trouble at all

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Cannot afford this now on the pension

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

You can not fix something that's not broken

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#28

COMPLETE

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Last Modified: Wednesday, May 07, 2025 1:16:52 PM
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IP Address: 60.224.66.239

Page 1

Q1

Name

First name

Last name



Q2

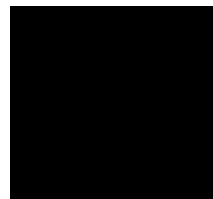
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No interest on capital charge

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#29

COMPLETE

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Last Modified: Wednesday, May 07, 2025 1:20:13 PM
Time Spent: 00:32:18
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Page 1

Q1

Name

First name

Last name



Q2

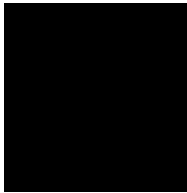
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Other (please specify):

My only concern is that I will be severely disappointed if the community doesn't support this! For the future of the township this project needs to happen, and while the LGA funding support is available we should take advantage of it.

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

An offer to distribute the capital charge over a 10 year period seems a very reasonable option.

The grace period to connect is proposed to be 2 years, however Council could consider extending it further e.g. to 4 years - on application if it is shown to cause financial hardship. Any extension could be dependent on the property's existing treatment system passing inspection to assess if it is likely to last the extended time.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

I suggest that it be made clear to residents before the public consultation deadline (given that not all property owners were at the meeting, and also for clarity):

- No payment of any sort will be required for approx. 3 ½ years.
- No one is going to be forced to pay large sums of money with a hard deadline; council will work with residents to find alternative solutions depending on individual circumstances if required. In particular, that no-one will be forced to sell their home due to the CMWS!
- That any debt to council (from the CWMS) is paid off at settlement on the sale of the property i.e. it will be taken from the proceeds of the sale.
- There were concerns that the \$7,405 connection cost may increase. Please make it clear that the only increases will be in line with SA Water residential connection fees – an arbitrary decision cannot be made to increase this fee.
- The annual maintenance charge is a similar cost to the charge that every property with access to a mains sewer pays, and will be determined by the property value.
- That it has been shown in other Mid Murray Council areas that savings can be made by 'group purchasing' plumbing services, possibly utilizing a company from outside Swan Reach.

Couple of questions to consider:

- In the scenario that the capital charge is distributed over 10 years, please provide information as to how the interest rate will be determined. The interest rate referred to in the example at the meeting was 5.2%, equating to an annual cost of \$959. This rate seems to be quite high; will it be a fixed rate for the 10 year term or will it be subject to market fluctuations (both up and down)?
- With the 10 year payment scenario, will there be an option to make a part payment up-front, or to pay it off in full before the 10 years is up should personal finances allow it, with no penalty? It would be helpful to have these options available.

I strongly feel that the CMWS needs to proceed, and I am appreciative of the work put in to date by Caroline Thomas, the LGA, and everyone else who has assisted with this. I also appreciate the effort put in to the public meeting on Monday 5th May.

Thank you!

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

Should the EHO wish to contact me (though this is not necessary) my number is [REDACTED] email is [REDACTED]

Please note that my Swan Reach property address is [REDACTED], and my residential address is [REDACTED]

[REDACTED]

#30

COMPLETE

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Last Modified: Friday, May 09, 2025 9:45:21 AM
Time Spent: 00:06:24
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name

Q2

Address

Residential address

City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Our existing onsite wastewater works well. We have never had an issue. It is 35 yrs old. We have had it pumped out twice. Mpt because it was required because we were putting down pavers around the inspection points & thought it a good idea. The other it was when we put in a guest bathroom. Very concernd about the initial costs especially the cost of installation from the street to our homes

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Yes but cost still is an issue, interest etc

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#31

COMPLETE

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Last Modified: Friday, May 09, 2025 3:39:01 PM
Time Spent: 00:30:52
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Page 1

Q1

Name

First name

Last name



Q2

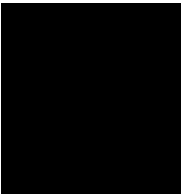
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
The maps are quite technical so it's not exactly clear what works will need to be done on each property.

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

A cost of \$7405, whether it is paid upfront or over the length of a 10 year period is extraordinarily high, especially considering many of the affected properties are essentially holiday homes. Distributing the capital charge only increases the debt by an extra \$2,185 which isn't ideal.

The ongoing maintenance fee of approximately \$400 is also a high price to pay, and it's not really made clear if this would replace current SA Water service charges or be added on top of it.

There has already been considerable hardship for many of these properties due to damage done to the recent floods.

Adding in the fact we're not even able to insure these properties, the cost to not only install this new wastewater management system, but to maintain it too is unacceptably high.

This is also not to mention the additional costs of owners to divert the existing pipework by a plumber, and fill in existing wastewater management, i.e. septic tanks, after the new management system has been installed.

If there was some form of rebate initiative provided by Council, or perhaps the opportunity to improve any 'non-compliant' systems on individual properties without being forced into this new system, that would be a preferable option, but as it stands, \$7000 (lifetime)+ \$400 (yearly) + whatever costs to divert pipework and decommission a septic tank, is not feasible.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Just that making this mandatory for properties is quite a forceful gesture. I work in local government and recognise the challenges of community consultation, but I believe there should be more communication regarding what properties are non-compliant, and how this feasibility study was undertaken?

Also, you mention how funding was provided to create the concept design and feasibility study. I mentioned it in my answer to the previous question, but are there no further opportunities to apply for external funding to actually help the owners of the affected properties so it's not so much of a hardship?

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

[REDACTED]

#32

COMPLETE

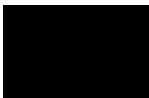
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Time Spent: 00:02:36
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

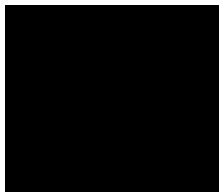


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

We are pensioners, so would like to spread the cost over a 10 year period. Also the cost to connect is a concern.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

No

#33

COMPLETE

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Last Modified: Monday, May 12, 2025 9:25:55 AM
Time Spent: 00:01:49
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

No concern

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No answer

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

I am in favour of this project

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#34

COMPLETE

Collector: Web Link 1 (Web Link)
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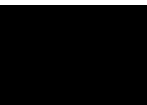
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Distribution of cost over 10 years is advisable.

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#35

COMPLETE

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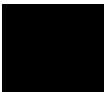
Page 1

Q1

Name

First name

Last name



Q2

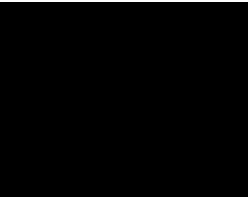
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
Not sure about whole process as there maybe difficulties getting in and out of properties

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Do you currently have issues with your existing onsite wastewater system?

No,

If yes, what are some of the issues?:

We have an envirocycle, we have our own system where garden is watered up to government standards!!

Q7

Are you in support of the Swan Reach township CWMS?

Strongly oppose,

If unsure, why?:

New footpaths put in, I feel it would be a waste of money to dig them up after laying them.

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Other (please specify):

Sometimes existing system at Marks Landing stinks & what would happen if another flood occurs you can't run system uphill. Electricity to pump in long run could run up council rates.

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Don't do it in first place, I am applying for a pension I do not have the capital

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

It also could effect tourism to town in short term and also put people off living in Swan Reach

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

██████████
██████████

#36

COMPLETE

Collector: Web Link 1 (Web Link)
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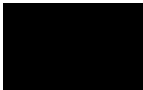
Page 1

Q1

Name

First name

Last name



Q2

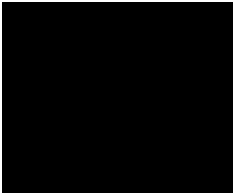
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Somewhat oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Lack of information,

Other (please specify):

Definitely the cost & the plumbing cost to hook it up. also will it affect our driveway? or other parts of the property?

The 2 year grace period needs to be 5 years

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

It should be interest free plus council rates are expensive as it is!

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#37

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 12, 2025 10:04:22 AM
Last Modified: Monday, May 12, 2025 10:06:13 AM
Time Spent: 00:01:50
IP Address: 202.90.241.62

Page 1

Q1

Name

First name



Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Other (please specify):

Never had to do anything to it since it was done 40 odd years

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

NA

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#38

COMPLETE

Collector: Web Link 1 (Web Link)
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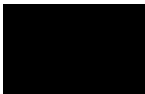
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
In my case current circumstance work well

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

NA

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

██████████
██████████

#39

COMPLETE

Collector: Web Link 1 (Web Link)
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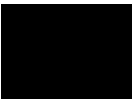
Page 1

Q1

Name

First name

Last name



Q2

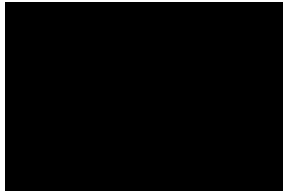
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Would like a 10 year plan with interest charges

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#40

COMPLETE

Collector: Web Link 1 (Web Link)
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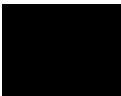
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Would consider a 10 year plan with no interest charges

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#41

COMPLETE

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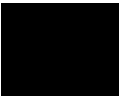
Page 1

Q1

Name

First name

Last name



Q2

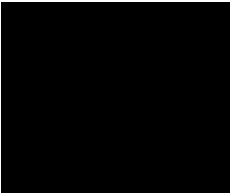
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Would like a 10 year plan with no interest charges

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#42

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:01:23
IP Address: 202.90.241.62

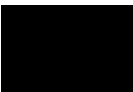
Page 1

Q1

Name

First name

Last name



Q2

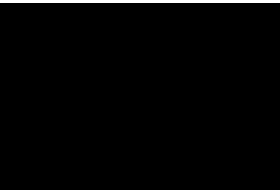
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Would like a 10 year plan with no interest charges

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#43

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 14, 2025 1:30:41 PM
Last Modified: Wednesday, May 14, 2025 1:53:21 PM
Time Spent: 00:22:39
IP Address: 134.238.37.207

Page 1

Q1

Name

First name

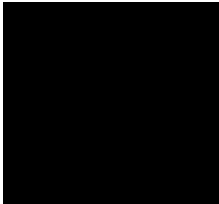


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

There could be some improvements

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

If you ticked "There could be some improvements" what would they be?

More truth of average price per house and true price per year per house and price of Plumber to hook service up on each owner's property - should be only 56 flood level and below

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Somewhat oppose,

If unsure, why?:

Should be below 56 flood zone only

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Lack of information,

Not necessary for the town,

Other (please specify):

All houses above 56 flood zone should have Sewer tanks checked - and new plastic ones put in where needed - Holiday shacks - even permit living owners less than \$1000 for 10 years use to empty in that time

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No - with cost living and water and power now a 120 % more than 5 years ago -

Yes, to all below 56 flood level - I want this - rest town up on hill - upgrade to new plastic - where inspected - lot less than \$5000 installed as i have done

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Should not go ahead for above 56 flooded houses in swan reach and inspections above 56 Flooded houses upgrade - there tanks to regulations in south Australia

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

No thank you

#44

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 14, 2025 4:19:06 PM
Last Modified: Wednesday, May 14, 2025 4:20:32 PM
Time Spent: 00:01:26
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

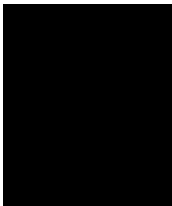
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Offering a payment plan is a good option

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#45

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, May 14, 2025 4:24:44 PM
Last Modified: Wednesday, May 14, 2025 4:29:25 PM
Time Spent: 00:04:40
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

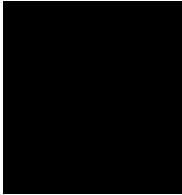


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

There could be some improvements

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

If you ticked "There could be some improvements" what would they be?

Concern Victoria Street went under in the last flood does it impact the rest of the system if it was to flood again?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Other (please specify):

No concerns I thought there was plenty of options for those that don't have the capital

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

I thought options available was very reasonable but if need to help individual needs then do so

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Get it started!

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#46

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, May 15, 2025 9:31:52 AM
Last Modified: Thursday, May 15, 2025 9:35:32 AM
Time Spent: 00:03:39
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

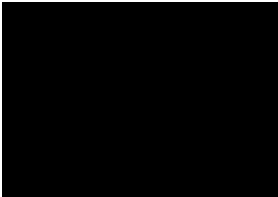


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

NA

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#47

COMPLETE

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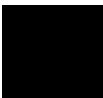
Page 1

Q1

Name

First name

Last name



Q2

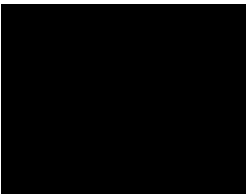
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#48

COMPLETE

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Time Spent: 00:05:21
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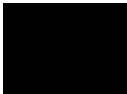
Page 1

Q1

Name

First name

Last name



Q2

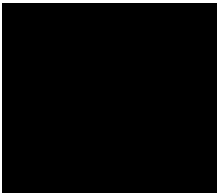
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Do you currently have issues with your existing onsite wastewater system?

Yes,

If yes, what are some of the issues?:

Probably needs redoing as it was built of house bricks in 1954

Q7

Are you in support of the Swan Reach township CWMS?

Strongly support

Q8

What is your primary concern about the proposed CWMS?

Cost,

Other (please specify):

I would like to register for help in paying for it over a 10 year period.

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

If the CWMS doesn't go ahead would I still be able to get help to replace my current system?

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Respondent skipped this question

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

I had a talk today to the Environmental Officer today 9/5/25 and she said no problems

#49

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 16, 2025 9:32:30 AM
Last Modified: Friday, May 16, 2025 9:34:35 AM
Time Spent: 00:02:05
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

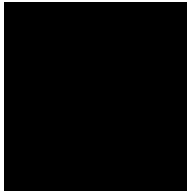
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
Optional connection point

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Somewhat oppose,

If unsure, why?:

My system works well

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Lack of information

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

I'd be happy to pay for a connection point in the line and have the choice late to join into the line or not

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#50

COMPLETE

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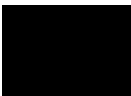
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

No

#51

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, May 18, 2025 10:34:21 AM
Last Modified: Sunday, May 18, 2025 10:57:14 AM
Time Spent: 00:22:53
IP Address: 1.125.108.254

Page 1

Q1

Name

First name

Last name



Q2

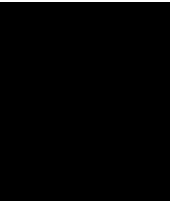
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
I do not believe the proposed layout will work well and feel it has not been well thought through. The initial costs to property owners are far too high, and the ongoing maintenance and service costs are unreasonable. More affordable and practical solutions need to be considered, especially for those with existing systems that are functioning properly.

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Are you in support of the Swan Reach township CWMS?

Somewhat oppose,

If unsure, why?:

I strongly oppose the CWMS as currently proposed due to the extremely high initial and ongoing costs, which are not financially viable for many residents and small business owners. The plan lacks adequate consideration for individual circumstances, including those with fully functioning existing systems. A more cost-effective and flexible approach is needed before proceeding.

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Lack of information,

Other (please specify):

While cost is my main concern, I also believe the CWMS is not necessary for all properties, particularly those with existing, compliant systems. The lack of clear and timely information from the council has made it difficult to properly understand the need, scope, and impact of the proposed changes. Better consultation and transparency are essential before moving forward. The proposal feels rushed and lacks consideration for alternative, lower-cost solutions.

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

If the project goes ahead, the council should absolutely offer flexible and affordable payment options, such as spreading the capital cost over at least 10 years or more, with no interest! However, the council should also explore alternative, lower-cost solutions that don't require full system replacement for properties with functional systems. Means-tested financial assistance, discounts for low-income households, lower costs for lower usage houses and the option to opt out (where safe and appropriate) should also be considered.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

I would like to highlight the ridiculously high costs of this proposal, especially at a time when council rates are already at a premium. It's extremely frustrating to see these expenses pushed onto residents while the CEO's salary remains exceptionally high, and basic services like safe access to my property are being ignored.

Additionally, the council has provided little transparency on how similar projects, such as the one in Mannum, South Australia, were funded — which raises concerns about fairness and consistency.

The council's track record of poor financial management makes it difficult to trust that this project will be delivered responsibly or affordably.

In its current form, this proposal places an unacceptable financial burden on local residents and small businesses.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#52

COMPLETE

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Started: Wednesday, May 21, 2025 8:58:27 AM
Last Modified: Wednesday, May 21, 2025 8:59:29 AM
Time Spent: 00:01:02
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

no answer

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#53

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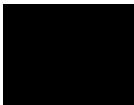
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

There could be some improvements

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

If you ticked "There could be some improvements" what would they be?

Pipework could be installed in different ways

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Lack of information

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

You state that the cost would be over 10 year period with interest on top what is the interest rate

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#54

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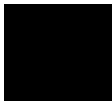
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Are you an:

Other (please specify):
Chairperson of [Redacted]
[Redacted]

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
We have on interest with this plan . Massive cost for no benefit to us (very minor use of current septic system)

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost,

What is your primary concern about the proposed CWMS?

Other (please specify):

As well as being responsible for cost to upgrade the [REDACTED] system at Number [REDACTED], the same few people will have to cover the majority of the cost for the [REDACTED] at No [REDACTED]

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

not answered

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Our current system is more than adequate for our use. Suggested cost of the project is prohibitive.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#55

COMPLETE

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Last Modified: Friday, May 23, 2025 8:58:09 AM
Time Spent: 00:01:11
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

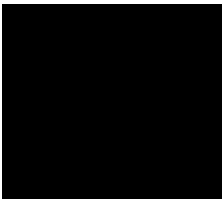
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Ten year plan sounds good

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#56

COMPLETE

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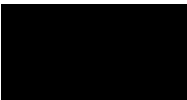
Page 1

Q1

Name

First name

Last name



Q2

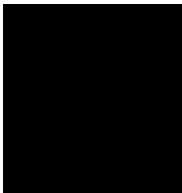
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
I don't need it but others might

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Somewhat support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Not answered

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#57

COMPLETE

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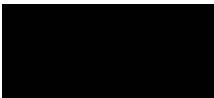
Page 1

Q1

Name

First name

Last name



Q2

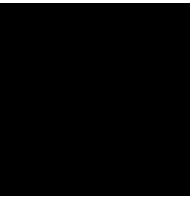
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

As we are pensioners, cost is beyond our reach

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#58

COMPLETE

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Last Modified: Friday, May 23, 2025 9:05:02 AM
Time Spent: 00:03:25
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Q2

Address

Residential address

City

State

Postcode

Q3

Are you an:

Other (please specify):
Not for profit

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

As we are not for profit, Council waiver our rates so we are unsure where we stand.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#59

COMPLETE

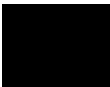
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Page 1

Q1

Name

First name

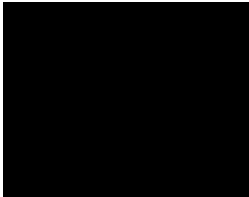


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Too Expensive as there are 4 blocks of land

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6 Do you currently have issues with your existing onsite wastewater system?	No, If yes, what are some of the issues?: No improvements on this vacant lot
--	---

Q7 Are you in support of the Swan Reach township CWMS?	Strongly oppose
--	------------------------

Q8 What is your primary concern about the proposed CWMS?	Cost, Inconvenience, Not necessary for the town
--	--

Page 5

Q9
If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No charge on unimproved lots
Lower charge
Capital charge over 20-30 years

Page 6

Q10
Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Unable to afford amount of costs involved in connection

Q11 If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.	Respondent skipped this question
--	---

#60

COMPLETE

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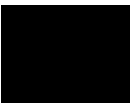
Page 1

Q1

Name

First name

Last name



Q2

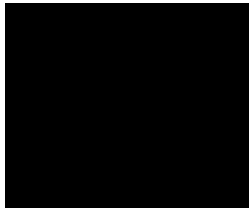
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
Too expensive as there are 4 blocks of land

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6 Do you currently have issues with your existing onsite wastewater system?	No, If yes, what are some of the issues?: Vacant block no improvements
--	---

Q7 Are you in support of the Swan Reach township CWMS?	Strongly oppose
--	------------------------

Q8 What is your primary concern about the proposed CWMS?	Cost, Inconvenience, Not necessary for the town
--	--

Page 5

Q9
If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No charge on unimproved lots
Lower charge
Capital charge over 20-30 years

Page 6

Q10
Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Unable to afford amount of costs involved in connection

Q11 If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.	Respondent skipped this question
--	---

#61

COMPLETE

Collector: Web Link 1 (Web Link)
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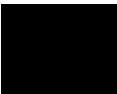
Page 1

Q1

Name

First name

Last name



Q2

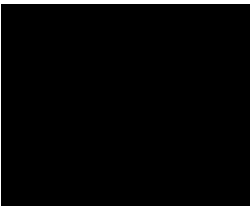
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):
Too expensive as there are four blocks of land

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6 Do you currently have issues with your existing onsite wastewater system?	No, If yes, what are some of the issues?: No improvements on this vacant lot
--	---

Q7 Are you in support of the Swan Reach township CWMS?	Strongly oppose
--	------------------------

Q8 What is your primary concern about the proposed CWMS?	Cost, Inconvenience, Not necessary for the town
--	--

Page 5

Q9
If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

No charge on unimproved lots
Lower charge
Capital charge over 20-30 years

Page 6

Q10
Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Unable to afford amount of costs involved in connection

Q11 If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.	Respondent skipped this question
--	---

#62

COMPLETE

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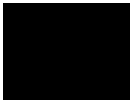
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

Too expensive

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Not necessary for the town,

Other (please specify):

Will have difficulty with the placement of pipework to the connection point, huge cost as the rainwater tanks will have to be removed and possibly the existing verandah concrete base. We have a total of 4 blocks 3 are vacant with no improvements

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Lower charge, no interest charged!

Capital charge over longer period

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Unable to afford the projected costs involved in the connection to CWMS

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#63

COMPLETE

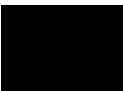
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Page 1

Q1

Name

First name

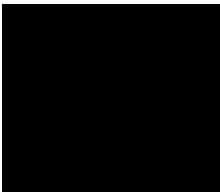


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Somewhat oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

NA

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#64

COMPLETE

Collector: Web Link 1 (Web Link)
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Page 1

Q1

Name

First name

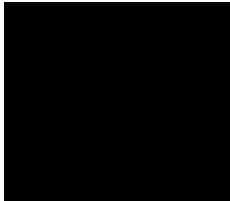


Last name

Q2

Address

Residential address



City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Neutral

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

10 year period

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

No

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#65

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:02:13
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

10 year period

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#66

COMPLETE

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Started: Friday, May 23, 2025 2:50:48 PM
Last Modified: Friday, May 23, 2025 3:09:04 PM
Time Spent: 00:18:16
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

No concerns

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Cost,

Inconvenience,

Lack of information,

Not necessary for the town

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

NA

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#67

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:03:51
IP Address: 202.90.241.62

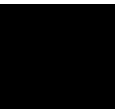
Page 1

Q1

Name

First name

Last name



Q2

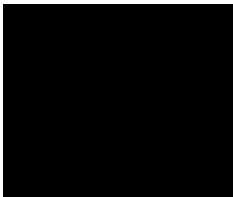
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

NA

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by [REDACTED] (17 in all), all in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#68

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:10:00
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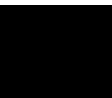
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Other (please specify):

No cost to ratepayers this should be a government scheme!!

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

Do you currently have issues with your existing onsite wastewater system?

No,

If yes, what are some of the issues?:

Why change what is still working, don't make people sell houses!!!

Q7

Strongly oppose

Are you in support of the Swan Reach township CWMS?

Q8

Cost

What is your primary concern about the proposed CWMS?

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

The cost should be covered by the LGA & Council not ratepayers

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Yes, EPA should approach federal government, as it is a Murray Darling Environment. The basin is a federal concern!!!

Thank you and sorry for my directness.

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#69

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, May 23, 2025 4:34:13 PM
Last Modified: Friday, May 23, 2025 4:48:56 PM
Time Spent: 00:14:42
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name

Q2

Address

Residential address

City

State

Postcode

Q3

Owner

Are you an:

Page 2

Q4

There could be some improvements

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

If you ticked "There could be some improvements" what would they be?

- Main pipe should be on Eastern side of road to avoid high pressure gas main
- Layout should include houses along Connors and Gameau Road as they are in floodplain
- Should include my property at [REDACTED]
- I have spoken with [REDACTED] who owns lower land adjacent to Northern end of Golf Club. He is open to discussions on a land swap for Council Depot site.

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

What is your primary concern about the proposed CWMS?

Other (please specify):

The town needs growth to survive. The STED is critical for growth. STED must have capacity for expansion and to allow extension of Marks Landing system

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

10 year payments, loan and encumbrance on property.

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

It should go ahead for Council wide benefit. Swan Reach is identified as a growth centre but it must have an expandable STED so developers can offer small block which are in demand.

I believe you should be commended for getting the proposed funding for this valuable project.

Please see my comments on your Facebook page.

As a significant landholder within Swan Reach and a Certified Practicing Valuer, I believe it is imperative this goes ahead, for the benefit of the Township as a whole and the added value that will flow.

I suggest future expansion potential and a scalable design should be a key consideration in evaluating tenders.

If you would like me to verbalise my comments in more detail, I am happy to present to a Council meeting when this is being considered.

Q11

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

██████████
██████████

#70

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:46:10 PM
Last Modified: Monday, May 26, 2025 4:50:11 PM
Time Spent: 00:04:01
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

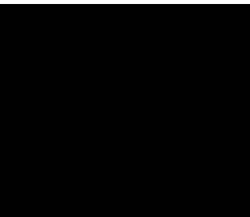
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]
[REDACTED]
[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#71

COMPLETE

Collector: Web Link 1 (Web Link)
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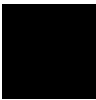
Page 1

Q1

Name

First name

Last name



Q2

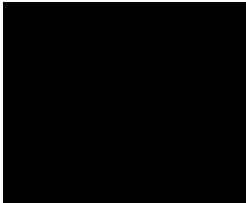
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]
[REDACTED]
[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#72

COMPLETE

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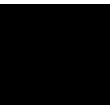
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]
[REDACTED]
[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#73

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:53:17 PM
Last Modified: Monday, May 26, 2025 4:54:11 PM
Time Spent: 00:00:53
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]
[REDACTED]
[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#74

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:54:26 PM
Last Modified: Monday, May 26, 2025 4:55:37 PM
Time Spent: 00:01:10
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

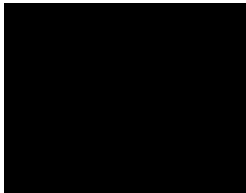
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]

[REDACTED]

[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#75

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:55:46 PM
Last Modified: Monday, May 26, 2025 4:56:43 PM
Time Spent: 00:00:57
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]

[REDACTED]

[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#76

COMPLETE

Collector: Web Link 1 (Web Link)
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Time Spent: 00:00:44
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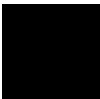
Page 1

Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]

[REDACTED]

[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#77

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:57:49 PM
Last Modified: Monday, May 26, 2025 4:58:33 PM
Time Spent: 00:00:44
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

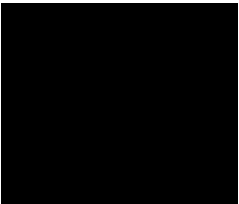
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]

[REDACTED]

[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#78

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:58:46 PM
Last Modified: Monday, May 26, 2025 4:59:38 PM
Time Spent: 00:00:51
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

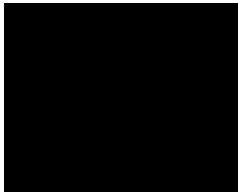
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]

[REDACTED]

[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#79

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, May 26, 2025 4:59:48 PM
Last Modified: Monday, May 26, 2025 5:00:32 PM
Time Spent: 00:00:43
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

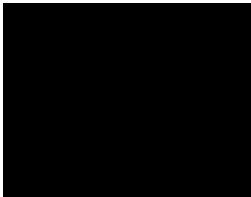
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - Connection should be paid by owner

Page 6

Q10

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

This refers to properties owned by

[REDACTED]
[REDACTED]
[REDACTED]

(17 in all) All in township of Swan Reach

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#80

COMPLETE

Collector: Web Link 1 (Web Link)
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Last Modified: Wednesday, June 04, 2025 10:10:14 AM
Time Spent: 00:05:21
IP Address: 202.90.241.62

Page 1

Q1

Name

First name

Last name



Q2

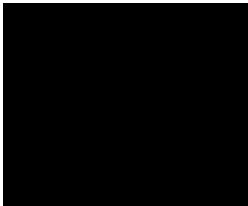
Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

Page 3

Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

Page 4

Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

Not answered

Page 5

Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - connections should be paid by owner

Page 6

Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.

#81

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, June 04, 2025 10:10:32 AM
Last Modified: Wednesday, June 04, 2025 10:12:21 AM
Time Spent: 00:01:49
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Q1

Name

First name

Last name



Q2

Address

Residential address

City

State

Postcode



Q3

Owner

Are you an:

Page 2

Q4

Appears to work well

Looking at the Concept Design provided, what is your opinion on the layout of the CWMS?

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Q5

Respondent skipped this question

If you ticked "There could be some improvements" what would they be?

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Q6

No

Do you currently have issues with your existing onsite wastewater system?

Q7

Strongly support

Are you in support of the Swan Reach township CWMS?

Q8

Other (please specify):

What is your primary concern about the proposed CWMS?

not answered

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Q9

If the cost of the project is an issue, are there any suggestions on how we can assist? (e.g. Council can offer distributing the capital charge over a 10 year period).

Project in a designated growth area should be fully funded by Government - connections should be paid by owner.

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Q10

Respondent skipped this question

Do you have any other feedback that you wish to provide about the Swan Reach township CWMS proposal?

Q11

Respondent skipped this question

If you would like to speak to the Environmental Health Officer further about the CWMS project, please include your name and contact details and they will be in touch.
